

ACA IMPLEMENTATION NEWS

UPDATING YOU ON PROGRESS AND AVAILABLE RESOURCES RELATED TO THE
AFFORDABLE CARE ACT

Table of Contents

In This Issue.....1

News of Note 2

February 15 Deadline.....2

1095-A Form.....2

Resources and Reminders.....3

In This Issue!

In this issue of *ACA Implementation News*, we include reminders about the February 15 Open Enrollment Deadline, important tax information and other resources.

As a reminder, please send us your ACA implementation questions/suggestions so we can provide timely and relevant information to you. Questions, comments and suggestions should be sent to **ACAImplementation@hcpf.state.co.us** for inclusion in upcoming issues of *ACA Implementation News*.

To sign up for *ACA Implementation News* or the Department's ACA Communication Updates, click [here](#).

You can also find us on [Facebook](#), [Twitter](#) @COGovHealth and [YouTube](#).



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News of Note

Connect for Health Colorado Open Enrollment Ends February 15

Connect for Health Colorado has committed to working with any customer who **began the process by February 15, 2015** to ensure they can enroll in coverage, even if it takes a few more days. Connect for Health Colorado anticipates many people will wait until the deadline to begin the process and may not complete it before February 16, particularly if they are applying for financial assistance, but the Marketplace will keep working with them to finish enrolling.

Those who already started their enrollment but have not been able to complete it, should contact the Connect for Health Colorado Customer Service Center, a Broker or a Health Coverage Guide for help. For those who want phone or in-person help, understand the wait times for the Connect for Health Colorado Customer Service Center and enrollment centers are expected to grow and could be quite long on February 15. **Connect for Health Colorado is encouraging consumers to take immediate action.** Connect for Health Colorado will also have extended Customer Service Center hours:

- 7am- 8pm Thursday
- 7am – 10pm Friday
- 7am – midnight Saturday
- 7am – midnight Sunday
- 7am – 10pm Monday

Those who do **not** begin the enrollment process (e.g., they do not have a Connect for Health Colorado account; they have not started their application) before open enrollment ends must have a qualifying life event in order to obtain health coverage during the remainder of 2015.

1095-A Form Resources

For individuals who purchased coverage through Connect for Health Colorado, they will receive in early February a new tax document, Form 1095-A, by mail. Consumers will need the information on this form to fill out IRS Form 8962 as part of their tax return. If they filed their taxes before receiving this form, they may need to file an amended return to provide proof of health insurance coverage for 2014.

For more information visit Connectforhealthco.com/resources/tax-info or view their [FAQs](#). Healthcare.gov has also produced a [short video about the Form 1095-A](#).

*Improving health care access and outcomes for the people we serve
while demonstrating sound stewardship of financial resources.
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Resources

New Resource Available for CBMS Users

A new resource is now available for CBMS Users regarding Reasonable Compatibility. The resource is geared towards CBMS Users and explains what Reasonable Compatibility is, how it is used in CBMS, and provides some examples of when income is considered reasonably compatible. The document can be found at Colorado.gov/hcpf/training-topics-reference-documents-and-guides > Income and Resource Eligibility > Reasonable Compatibility Tip Sheet.

Federal Provider Regulations Resources Available

New federal regulations established by the Centers for Medicare and Medicaid Services (CMS) require enhanced screening and re-validation of providers enrolling with Colorado Medicaid. These regulations are designed to reduce the potential for Medicaid fraud, waste, and abuse. The Department is seeking stakeholder feedback on how to implement these federal regulations. The following resources are available online at colorado.gov/hcpf/provider-implementations: [Fact Sheet](#), [Webinar](#), [Revised Draft Rule](#) and [Summary and Response to Comments](#). Tomorrow, February 13, 2015, Department staff will present an overview of the rule to the Medical Services Board during the Board's monthly meeting. The board will not be asked to vote on the rule at this time.

Reminders

Broker Assistance Available

If you are a Certified Connect for Health Colorado broker or agent and need assistance helping your client through the application or enrolling them in coverage, please contact the Broker Support Line, or the Service Center at 1-855-752-6749.

Help Desk Tickets

It is important for CBMS Users, applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets when technical issues, such as an error message or problems with navigation, are encountered. Help Desk Tickets are how issues are tracked and resolved. Resolution times vary since each issue must be researched to identify if it is user error, missed requirements, system defects, and whether there is a cost to fix the issue. CBMS Users should use their existing business process to submit Help Desk Tickets. Applicants and those assisting individuals through the application and shopping process to submit Help Desk Tickets to CBMS.Help@state.co.us.

Marketplace Verifications

If you receive verifications from an applicant or client that should be directed to Connect for Health Colorado, please encourage the individual to follow the submission steps outlined in the [January 15 ACA Implementation News](#). If you have received these verifications without having had client contact, please fax them to Connect for Health Colorado at 1-855-346-5175. If known, please write the Marketplace Account Number and Case ID Number on each document.